



## Old South Wood Preserving, LLC

### 30 Year Warranty

Old South Wood Preserving, LLC is proud to offer a 30 Year Warranty on Pressure Treated materials. This warranty covers damage by fungal decay or termite infestation that makes the wood structurally unfit for the application in which it was used. This warranty coverage includes Above Ground and Ground Contact treated wood framing members that are critical to the safety and performance of the structure, including joints and beams.

Enter your purchase information into our warranty database below to ensure that your Pressure-treated lumber is covered, should you ever have an issue with your materials.

**\*\*\*Products must be registered within 30 days of purchase.\*\*\***

**\*\*\*Old South Wood Preserving, LLC does not cover the cost of freight or labor for reinstallation.\*\*\***

Visit: <https://oldsouthwood.com/warranty/> to submit your warranty application.

### Warranty Exclusions

#### **MCA (Micronized Copper Azole) - CCA (Chromated Copper Arsenate)**

- Commercial or industrial structures, wood foundation systems, wood exposed to salt or brackish water, building poles or building timbers in structural applications, commercial vineyard stakes, lattice, peeler core landscape timbers, shakes and shingles, specialty items, such as spindles, ball tops, lattice and railing or any other products that have been milled after treatment.
- The structural failure of projects or structures containing any MCA/CCA Wood Product where some or all of the MCA/CCA Wood Product has been used in contact with untreated or treated material that has been used in an improper application, or in contact with any older construction with any evidence of decay.
- The structural failure of "Above Ground" MCA/CCA Wood Product used in contact with the ground, fresh water, or other situations favorable to deterioration; used above ground but is difficult to maintain, repair or replace and is critical to the performance and safety of the entire system/construction (e.g. joists and beams for decks and fresh water docks); or used above ground but may end up in ground contact or is subject to hazards comparable to ground contact due to climate, artificial or natural processes or construction.
- The structural failure of MCA/CCA Wood Product where the MCA/CCA Wood Product has been sawn lengthwise (ripped) or surfaced (sanded/ planed/etc.).
- The structural failure of MCA/CCA Wood Product caused by the "weathering" of wood, including but not limited to raised grain, splitting, checking, cupping, twisting, warping, shrinkage, swelling, or any other physical or aesthetic property of the wood.
- The corrosion of fasteners, hardware, or any other material(s), including metal materials used, in conjunction with, or to wrap or encapsulate MCA/CCA Wood Product, or structural failure resulting from such an occurrence.
- The delamination of MCA/CCA Wood Product including plywood and other laminated wood products.
- Mold, mildew, or fungal growth on MCA/CCA Wood Product that is aesthetic.
- The structural failure of "Above Ground" MCA/CCA Wood Product when wetted on a frequent or recurrent basis, such as fresh water docks and walkways, swimming pools, hot tubs, or by watering systems (e.g., waves or water level changes, on a fresh water dock or where wind or watering causes frequent wetting)

## Warranty Exclusions Continued

- The structural failure of "Above Ground" MCA/CCA Wood Product, with the exception of fence board pickets, when installed less than six inches above ground (final grade after landscaping) and supported on permeable building materials (e.g. treated wood or concrete).
- The structural failure of "Above Ground" MCA/CCA Wood Product used when there is a reasonable expectation that soil, vegetation, leaf litter or other debris may build up and remain in contact with the component; or when the construction itself, other structures or anticipated vegetation growth will not allow air to circulate underneath the construction and between decking boards.
- The structural failure of "Above Ground" MCA/CCA Wood Product used in construction that does not allow for water drainage.
- The structural failure of "Above Ground" MCA/CCA Wood Product used in construction of a greenhouse.
- The structural failure of "Above Ground" MCA/CCA Wood Product used in tropical climates.
- Damage to MCA/CCA Wood Product other than structural failure.

## How To Make A Claim

To make a claim under this Limited Warranty, within thirty (30) days of discovery of a defect, send photograph(s) and a description of the structural failure along with the MicroPro/LifeWood Wood Product LifeWood end tag example purchase receipt(s) from your lumber dealer or contractor/builder. In addition, Old South Wood Preserving, LLC requires an itemized list of MicroPro/LifeWood Wood Product that structurally fails and an end tag from each piece of such MicroPro/LifeWood Wood Product.

Send this information to: Old South Wood Preserving, LLC Attn: Tammy Dunn  
4907 Hwy 43 N, Summertown, TN 38483

## Terms and Conditions

Subject to the terms, conditions, limitations and exclusions of this Limited Warranty, Old South Wood Preserving, LLC will, within sixty (60) days from the date of receipt of notice of your claim, and upon receipt of the proper documentation, make available to you replacement MCA/CCA Wood Product in exchange for MCA/CCA Wood Product that structurally failed or, in Old South Wood Preserving, LLC's sole discretion, refund the monetary equivalent of such MCA/CCA Wood Product, up to the original purchase price. Old South Wood Preserving, LLC reserves the right to have a representative inspect all MCA/CCA Wood Product which is claimed to have structurally failed prior to its removal from service. If access for inspection is denied or should the inspection reveal that in service conditions were modified or changed prior to inspection, or that the requirements of this Limited Warranty are not met, Old South Wood Preserving, LLC shall have no obligation under this Limited Warranty. Old South Wood Preserving, LLC will not cover the cost of labor for reinstallation of the MCA/CCA Wood Product or the cost of freight.

## Contact for Questions:

(931) 762-9663

info@oldsouthwood.com